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PATENT
ME
11/19/03

UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: James J. Crow; Dennis L. Parker
Assignee: Motive Communications, Inc. (having merged with BroadJump, Inc.)
Title: Self-Managing Software Agents With Introspection
Serial No.: 09/542,274 Filed: April 4, 2000
Examiner: Hoang Vu A. Nguyen Group Art Unit: 2122
Docket No.: MTV0015US

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Austin, Texas
October 29, 2003

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Commissioner for Patents
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Technology Center 2100

RESPONSE TO FINAL OFFICE ACTION

Dear Sir:

This paper is responsive to the Office Action dated July 31, 2003, having a shortened statutory period expiring on October 31, 2003. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

Amendments to the Specification begin on page 2 of this paper.

No amendments to the Claims are presented in this paper. A listing of claims begins on page 8 of this paper.

Amendments to the Drawings are presented on page 12 of this paper.

Remarks begin on page 13 of this paper.